

IMPORTANT SAFETY RECALL NOTICE

Dear Trek Customer,

Our records indicate that you purchased a model year 2022 Speed Concept SLR bicycle (see Figure 1), a model year 2021-2022 Emonda SLR bicycle (see Figure 2), and/or an aftermarket Bontrager Aeolus RSL VR-C handlebar/stem (see Figure 3). This letter is to notify you that Trek is recalling these products, because the carbon base bar and handlebar/stem can crack if overloaded. If this happens while you are riding, you could lose control of the bicycle and fall.

Your safety is very important to us. This letter contains important information about what to do next if you think you may have purchased an affected product.

Affected models

- All model year 2022 Speed Concept SLR bicycles, including Project One and stock bicycles in any colorway
- All model year 2021 and 2022 Emonda SLR bicycles, including Project One and stock bicycles in any colorway
- All aftermarket Bontrager Aeolus RSL VR-C handlebars/stems

If you are unsure whether your bicycle or handlebar/stem is affected by this recall, please take it to your local Trek retailer for a free inspection.

Do not ride the bicycle

If the affected base bar or handlebar/stem breaks, the rider could be involved in a serious accident. Do not ride a bicycle equipped with the affected base bar or handlebar/stem until it has been brought to a Trek retailer for replacement.

What Trek will do for owners of the recalled models

If you own an affected product, Trek will provide you—through an authorized Trek retailer—the following:

- For Speed Concept SLR bicycles, Trek will provide you with a replacement base bar, new bar tape, and installation.
- For Emonda SLR bicycles and aftermarket Bontrager Aeolus RSL VC-R handlebars/stems, Trek will conduct a two-step remedy:
 - To keep you riding, Trek will provide you with an individual handlebar and stem until an updated handlebar/stem combo is available and new bar tape. The individual handlebar and stem are yours to keep.
 - Your retailer will notify you when the updated handlebar/stem combo is available for installation.

In addition, when you bring your bicycle to a Trek retailer for repair, Trek will give you a AUD\$150 in-store credit that can be used toward any Trek or Bontrager merchandise. The credit is good through December 31, 2022 and has no cash value.

Thank you for buying a Trek bicycle and/or Bontrager handlebar/stem

We sincerely apologize for any inconvenience this problem may cause you.

This letter was prepared in cooperation with the U.S. Consumer Product Safety Commission (CPSC). Trek may share your name and contact information with the CPSC so they can track the progress of this safety recall unless you notify us in writing within 10 days that you do not consent to our sharing this information with them. If you have questions about the information in this letter, please contact your local Trek retailer or contact Trek Customer Care at customerservice_australia@trekbikes.com or, call 02 6173 2400 Monday through Friday from 8:30 a.m. to 5:00 p.m. EST or online at www.trekbikes.com.



Figure 1. 2022 Speed Concept SLR bicycle



Figure 2. 2021-2022 Emonda SLR bicycle



Figure 3. 2020-2022 Bontrager Aeolus RSL VR-C handlebar/stem