

# SAFETY RECALL NOTICE

Dear Trek Consumer,

The purpose of this letter is to explain that Trek is recalling the following models of lights:

Bontrager Flare RT (sold individually)

A limited number of these lights were made with incorrect components. A light with incorrect components may not pair with a controlling device or function in a stable manner. If this happens, the light could turn off unexpectedly, making the rider less visible. With reduced visibility, the rider could be involved in a serious accident.

The safety of our customers is very important to us. Therefore, Trek will replace an affected light free of charge. This letter contains important information regarding what to do next if you think you may have purchased one of these lights.

### **AFFECTED MODELS**

Only lights manufactured during specific dates are affected. The table shown lists the affected products, the manufacturing date and code, and where to find the code on the product.

# DO NOT USE THE LIGHT UNTIL IT HAS BEEN INSPECTED

If the light turns off unexpectedly, the rider could be involved in a serious accident. Do not use this light with a controlling device until you have reviewed the date code on the product to determine if it is affected by this recall. If you are unable to conclude whether it is affected, take the light to a Trek retailer for inspection or call Trek Customer Services.

# WHAT TREK WILL DO FOR OWNERS OF A RECALLED LIGHT

If you own a light that is affected by this recall, Trek will provide you – through a Trek retailer – with a free replacement of the affected light. All shipping costs associated with returning your recalled light will be paid for by Trek.

In addition, if you replace your recalled light through a Trek retailer, Trek will give you a coupon worth  $\pounds$ 15 off your choice of Trek or Bontrager products. The coupon is good until 31 December 2017.

Figure 1. Flare RT



# PRODUCT Bontrager Flare RT Sold individually SKU# 438818 LOCATION OF CODE If your light does not have a date code in the location circled here, the light is not affected by this recall.

If you have any questions, please contact a Trek retailer or Trek Customer Services.

## THANK YOU FOR BUYING A BONTRAGER LIGHT

We apologise sincerely for any inconvenience this problem may have caused you. We value you as a customer and want you to enjoy your Bontrager light. We hope that after your Bontrager light is replaced, you will continue to safely enjoy cycling.

This letter was prepared in cooperation with the Consumer Product Safety Commission. If you have questions about the information in this letter, please contact your Trek retailer.