



SAFETY RECALL NOTICE

Dear Consumer,

The purpose of this letter is to notify you that Trek is recalling model year 2017, 2018, and 2019 Super Commuter+ 8S electric bicycles. Our records indicate that you purchased the following model:



2017, 2018, 2019 Super Commuter+ 8S

If the wrong bolt that holds the front fender to the fork crown is installed during assembly, the bolt can unthread and the fender can fall on the front wheel. If this happens, the bike can stop suddenly, and the rider could be involved in a serious accident.

Your safety is very important to us. Therefore, Trek will inspect your bicycle, and if the wrong bolt is installed, replace it free of charge. This letter contains important information regarding what to do next if you think you may have purchased one of these bicycles.

AFFECTED MODELS

Only model years 2017, 2018, and 2019 Super Commuter+ 8S electric bicycles are affected.

DO NOT RIDE YOUR BICYCLE UNTIL THE FRONT FENDER BOLT HAS BEEN INSPECTED

If the bolt holding the front fender to the fork crown unthreads while riding, the rider could fall. Do not ride this bicycle until it has been inspected by your dealer.

WHAT TREK WILL DO FOR OWNERS OF A RECALLED BICYCLE

If you own a bicycle that is affected by this recall, your Trek retailer will conduct a free inspection of the bolt that attaches the front fender to the fork crown. If the wrong bolt is found in the inspection, your retailer will order a replacement bolt and notify you when it is available. The inspection and replacement will be conducted free of charge.

In addition, when you bring in your Super Commuter+ 8S for inspection, Trek will give you an in-store credit of \$100 to use toward any Trek or Bontrager merchandise. The credit is good through December 31, 2019 and has no cash value. If you have any questions, please contact a Trek retailer or Trek Customer Service at 1-800-373-4594.

THANK YOU FOR BUYING A TREK BICYCLE

We sincerely apologize for any inconvenience this problem might have caused you. We value you as a customer and want you to enjoy your Trek bicycle. We hope that after your bicycle is repaired, you will continue to safely enjoy cycling.