



SAFETY RECALL NOTICE

Dear Trek Consumer,

The purpose of this letter is to notify you that Trek is recalling all Bontrager Line Pro flat pedals (Figures 1 and 2).

A limited number of these pedals were made with hydrogen embrittlement in the spindle of the pedal, which could cause one or both of the pedals to fail. If the spindle fails, the pedal body could separate from the spindle. If this happens while riding the bicycle, you could be involved in a serious accident.

Your safety is very important to us. Therefore, Trek will replace the spindles in your pedals, free of charge. This letter contains important information regarding what to do next if you think you may have purchased a pair of these pedals.

AFFECTED MODELS

All Bontrager Line Pro flat pedals are affected.

DO NOT USE THE PEDALS UNTIL THEY HAVE BEEN REPAIRED

If the pedal body separates from the spindle, the rider could be involved in a serious accident. Do not use these pedals until they have been brought to a Trek retailer for repair. If you are unable to conclude whether the pedals are affected, take them to a Trek retailer for inspection or call Trek Customer Service.

WHAT TREK WILL DO FOR OWNERS OF THE RECALLED PEDALS

If you own pedals that are affected by this recall, Trek will provide you – through a Trek retailer – a free replacement spindles for your pedals. Please call your Trek retailer to make an appointment to collect your free replacement spindles. Your retailer will notify you when the spindles can be collected. If you need assistance locating a Trek retailer, please contact Trek Consumer Service at the number below.

In addition, when you bring your recalled pedals to a Trek retailer for repair, Trek will give you an in-store credit of 25 GBP to use towards any Trek or Bontrager merchandise. The credit is valid until 31 December 2018 and has no cash value. If you have any questions, please contact a Trek retailer or Trek Customer Service.

THANK YOU FOR BUYING BONTRAGER PEDALS

We apologise sincerely for any inconvenience this problem may have caused you. We value you as a customer and want you to enjoy your Bontrager pedals. We hope that after your pedals are repaired, you will continue to safely enjoy cycling.

This letter was prepared in cooperation with the U.S. Consumer Product Safety Commission. If you have questions about the information in this letter, please contact your Trek retailer or contact Trek directly on 01908 360140.



Figure 1
Bontrager Line Pro flat pedal
Orange



Figure 2
Bontrager Line Pro flat pedal
Black